



WILD ABOUT HOOVES

NATURAL HOOF CARE & EDUCATION

www.wildabouthooves.com.au



BOOKING TERMS AND CONDITIONS FOR OUR HOOF CARE WORKSHOPS

To secure your participant spot and to ensure the workshop trainers can book the venue and make travel arrangements, a non refundable deposit of \$100 is requested.

We do not refund this deposit once it has been processed.

The course fee balance will be invoiced prior to the workshop commencement. This will not be refunded once it has been processed.

If you cannot attend the workshop you have booked into, **advise us in writing at least 30 days before** the workshop starts, and you'll receive a credit note to the full value of the course. You can use this credit note towards another workshop within a 12 month time-frame from cancellation.

If cancelling within the 30 day period before the workshop commences there are no transfers or refunds in the event you are unable to attend.

In exceptional circumstances, special consideration may be given for withdrawals or transfers within the 30 day period. If this occurs, you will be charged the deposit fee and a credit note will be issued for the outstanding amount. **Exceptional circumstances are defined as serious personal considerations or illness (documentation is required). Wild About Hooves cannot accept responsibility for changes in work commitments.** (It's in bold because it's extra important.)

We reserve the right to cancel or terminate a course or refuse any enrolment. We also reserve the right to change the presenter of a course in certain circumstances. Naturally, if a course is cancelled by us, you will be offered a credit note or full refund.

You also should understand that the course materials including our learn to trim DVD are copyright and you agree never to sell, rent or otherwise distribute your course materials in any way.

All enrolled students are automatically included on Wild About Hooves mailing list which informs people about upcoming courses, learning opportunities, events, competitions and exclusive discounts with our partners. We think that's a really good thing, but of course you are welcome to unsubscribe at any time.

Thank you for your acknowledgement, understanding and acceptance of our terms and conditions.